



All the latest news and information from Island Training



ISLE OF WIGHT 111 IN 2011 APPRENTICESHIP CAMPAIGN

An event at Northwood House marked the launch of National Apprenticeship Week and the 111 in 2011 Apprentice Campaign on the Isle of Wight. The idea behind this exciting initiative is for local training providers to place 111 apprentices with companies on the Island during the year. Island Training has made a terrific start with 15 pledges which means we are on track to help reach or surpass the 111 target!

The apprenticeship system of working alongside experienced craftsman to learn a trade was first developed during the Middle Ages. However, the tradition of passing on trade skills is just as relevant today.

There are generous grants available to support training at all levels and there is no stereotypical apprentice. Apprenticeships are open to all age groups regardless of whether they are new or existing employees who need to develop skills to a higher level.

Employers must pay their Apprentices a minimum of £2.50 per hour for all their time, including time spent training and at

college. As skills develop many employers tend to increase wages. Apprentices aged 19 or over who have already spent a year on their apprenticeship must be paid at least the full National Minimum Wage (NMW) rate appropriate to their age. Study fees for under 19s are fully funded by the Skills Funding Agency at no cost to the employer or apprentice.

Employers that invest in training already know the rewards and benefits of improved productivity and for the employee being part of a business that encourages progression and recognises achievement can be inspiring. A skilled workforce will always be the backbone of a good company.

Island Training offers apprenticeships across many industry sectors, and works closely with employers to deliver the training they need. By being flexible specialist training requirement can be accommodated.

Contact Omar Lakhssassi on 01983 535202 for an informal discussion on the Apprenticeship Scheme and how you can get funding to train your staff.

APPRENTICESHIPS

Island Training offers Apprenticeships in the following areas:

- > Aeronautical Engineering
- > Accounting *NEW for September*
- > Brick
- > Business Administration
- > Carpentry and Joinery
- > Childcare
- > Customer Service
- > Electronic and Electrical Engineering
- > Electrical
- > Engineering Maintenance
- > Fabrication and Welding
- > Hairdressing
- > Health and Social Care
- > Horticulture
- > Hospitality and Catering
- > IT
- > Marine Engineering
- > Motor Vehicle
- > Painting and Decorating
- > Performing Engineering Operations
- > Plumbing

NEW APPRENTICESHIPS IN HOSPITALITY AND CATERING

Food & Beverage Service, Front of House Reception, Food Production & Cookery, Hospitality Services, Housekeeping, Hospitality Supervision & Leadership and Professional Cookery. For information on all hospitality courses please contact our industry expert Malcolm Alder-Smith on 01983 550824 or email Malcolm.Alder-Smith@iwcollege.ac.uk

SOUTH EAST NATIONAL TRAINING AWARD RECOGNISES THE ISLE OF WIGHT COLLEGE AND GURIT UK'S OUTSTANDING COMMITMENT TO TRAINING

The collaboration between Gurit UK and Island Training at The Isle of Wight College was recently highlighted when Gurit UK was honoured with a prestigious National Training Award. Working together, Gurit UK and Island Training established a Production Technicians learning and development programme where on completion trainees received nationally recognised qualifications in Polymer Processing and Related Operations. Luke Kerr, Training Manager at Gurit UK comments, "Winning this award has been a fantastic achievement for the training team at Gurit UK. We have learnt so much along the way with our employees receiving qualifications and ensuring we meet the skills demanded for our unique and competitive industry."

Janet Stevens, Head of Workforce Development at Island Training comments, "The Composite Industry is vital to the Island's economy. Gurit's commitment to invest in training recognises the



need for a skilled labour force. They are representative of the innovative, Island based companies that will help our economy grow. Our role is to provide training programmes that benefit Island business, help them to compete globally and be better placed to survive economic

downturns. Island Training is proud to be working with Gurit UK and congratulates them on their Awards."

Gurit UK was also awarded the Chamber of Commerce Wightlink – Employee Development Award for 2010.

IS YOUR BUSINESS LOOKING FOR SENSIBLE HEALTH AND SAFETY TRAINING?

IOSH Managing Safely is for those required to manage safely and effectively in compliance with both their organisation's policy and best practice in Health and Safety. The IOSH 4-day course offers a straightforward and sensible approach to Health & Safety issues and is suitable for managers and supervisors from any sector. April dates available!

Island Training will again be running the highly regarded National Examining Board of Health & Safety (NEBOSH) course to

save local employers lengthy and costly journeys to the mainland. NEBOSH course is suitable for managers, supervisors and employee representatives.

NEBOSH qualifications are globally recognised and can be taken by representatives from any industry sector, including government and local authority organisations.
 Week 1: 06–10 June; Week 2: 20–24 June
 For information on IOSH or NEBOSH courses please contact Naomi Arnold on **01983 550683** or email **Naomi.Arnold@iwcollege.ac.uk**

SPRING AND SUMMER MANAGEMENT COURSES AND WORKSHOPS

Assertiveness in the Workplace

05 April 2011

Time Management

15 April 2011

Level 5 CMI Award in Management and Leadership

12 week course starting 26 April 2011

Dealing with Difficult People

27 May 2011

Level 3 ILM Management & Leadership

Dates and times to be advised

For further information on management courses please contact Marilyn Arnold on **01983 550825** or email

Marilyn.Arnold@iwcollege.ac.uk

96% of employers said the College delivered high quality training
 employer survey

NEW QUALIFICATIONS WILL SIMPLIFY SYSTEM FOR EMPLOYERS AND LEARNERS

2011 sees the introduction of new Qualification Credit Frameworks (QCFs) which in time will replace NVQs (National Vocational Qualifications). The QCF is the new government framework for England Wales and Northern Ireland and its introduction is an important step towards simplifying the qualification system for learners and employers.

The QCF recognises achievement and is structured through the award of credit units. Each unit is assigned a title which indicates the level, size and subject content. Levels range from entry (lowest) to 8 (highest). One credit is equal to 10 hours of learning time, based upon how long it would take the average learner to complete all the learning outcomes of that particular unit. The combined size of all the credit values to complete a qualification will then determine the outcome of an Award, Certificate or Diploma. The terminology used for credentials has no bearing on the complexity or challenge of a qualification instead it indicates the size or volume of learning. Standardised titles will make it easier to understand and compare qualifications. A new centralised database will help to track the achievement of credits and will provide learners with an on-line record of their success. This will allow the transfer of credits across providers and awarding organisations – managed through Unique Learner Numbers (ULN).

The awarding bodies remain the same and in some cases the term NVQ will be retained. The Qualifications and Credit Framework will provide the opportunity for a more flexible and accessible route for learners to gain a full vocational qualification, which is good news for learners, employers and providers!

RENEWABLE TECHNOLOGIES... LEADING THE WAY FOR THE ISLAND

There is no doubt that we need to find increasingly inventive ways of conserving the world's precious resources, but in addition to concerns over conservation and sustainability, the high cost of heating homes and increased water charges are driving consumers towards alternative solutions.



With this demand in mind Island Training will be running a series of BPEC Renewable Technology courses designed to help local companies and tradesmen up-date their skills and remain competitive in the emerging renewables industry.

- **Solar Domestic Hot Water Heating** 2 day course, Autumn 2011
- **Rainwater Harvesting Systems** 2 day course, 21 & 22 March 2011
- **Renewable Energies Technologies Awareness** 2 day course, 04 July 2011
- **Air Source Heat Pumps** 2 day course, 06 June 2011
- **Biomass Solid Fuels** 4 day course, 11 July 2011
- **City & Guilds Solar PV Training** Autumn 2011

For further information please contact Nicola Ward on **01983 535208** or email Nicola.Ward@iwcollege.ac.uk

Course dates are provisional and may be subject to change.

99% of employers said the College's resources are of a high standard
employer survey

SUCCESSFUL, INFORMATIVE EVENING HELD FOR ELECTRICAL EMPLOYERS



The Isle of Wight College hosted a technical evening for electrical employers on Tuesday 01 February 2011 in partnership with the NICEIC.

Tony Cable, Senior Marketing and Events Engineer gave presentations with colleagues Darren Staniforth and Daniel Jenkins-Ferguson. The first presentation focused on the upcoming amendments to BS 7671 which provoked interesting discussions. The second topic was

micro-generation, the new technologies available and how their popularity is growing – it will be an important development in the future of electrical installations. There were very few electricians who attended the evening who currently install Solar PV technology and it generated a lot of interest around the training required and debate over the 'boundaries' of the installation for the electrician. The evening was well attended by approximately sixty electrical contractors. It was a very informative evening and 'interesting in many ways'.



99% of employers said the College's training is relevant to business
employer survey

ASSESSOR CLAIRE GOES THE 'EXTRA MILE' TO DELIVER TOP QUALITY TRAINING



Little did Claire Apsey know when she started delivering customer services courses for Wightlink a couple of years ago that she would end up training as a Crewperson, having already completed training in Port Operations. In fact, she has become an integral part of the Wightlink operation not only delivering customer services courses, but helping to develop the Port Operations NVQs and the Crewperson NVQs which are now proving so popular.



Claire is part of Island Training, the Isle of Wight College's business training arm, where she is a principal NVQ Assessor. Working in partnership with Wightlink has developed since the

inception of the RMT/Wightlink Learning Agreement and her role has grown from Assessor to include mentoring and liaison between the RMT, the Company's HR team and the College.

Developing NVQs for Port Operations and Crewpersons meant training in these areas "It's been a huge learning curve" she said, "but I'm really enjoying the challenge,

and especially working with people who are keen to help and to learn." Claire's enthusiasm for the task in hand is such that she's regularly seen on the night boats, "I'm happy to come out at midnight to speak to anyone wanting to do a course, or to assess those already on courses. It's important to be available to everyone when they're working - it helps to make the learning process easier."

"I HAVE NOT STUDIED FOR YEARS, AND HAVE REALLY ENJOYED THE PROCESS THIS TIME AROUND."

Claire said "The courses are going well and, importantly, those people taking them are finding it useful, challenging and enjoyable. It's particularly gratifying because many of them, whilst they are excellent at their jobs and very knowledgeable about them, would previously have found the theory side daunting, but are now getting stuck in to it."

The part that Claire is playing in the Learning Agreement is vital, says RMT Learning Rep Shelagh Morris. "She has a great rapport with the students, the Learning Reps and the Company" she explains, "Her dedication and hard work has made learning easy. She has encouraged people and made them understand that adult learning can be fun."

First Mate Dave Muff, who has gained NVQ Level 2 in Customer Service said "I have not studied for years, and have really enjoyed the process this time around." Phil Wicker, Crewperson and holder of NVQ Level 2 in Customer Service said "When I had a query Claire was always contactable by email or telephone, and always ready to help." Captain David Blake has been helping to train Claire as a crewperson so that she can further develop the NVQs" Claire always liaises with me to ensure that she does not interfere with the everyday running of the vessel" he said "She is welcome on board at any time. She fits in so well, she's just become part of the team."

98% of employers said the College's staff are helpful and supportive
employer survey

